





Visitor Oyster cards and Oyster cards





Your debit or credit card doesn't have this symbol? You don't you use mobile payments?

Don't worry! You can still travel on London's transport network, but you will require a **Visitor Oyster card or Oyster card** for your journeys.

Where to buy

Before travelling to London:

- Order your Visitor Oyster card online <u>here</u> and get the card delivered to your door!
- Your card is ready to go as soon as you arrive in London, so no queuing at stations.
- Simply select the date of your departure and the amount of credit you wish to order. A £5 non-refundable activation fee will be charged.

When you are in London:

Buy your Oyster card at most Underground (Tube) stations or at <u>Visitor Centres</u> – locations also include Gatwick airport (North and South terminals), Heathrow airport (Terminal 2&3)

Note: You can't buy a Visitor Oyster card in London, but Oyster cards work exactly in the same way – they are just blue.

HOW TO USE

- Touch in on a yellow card reader at the start and end of your journey (even where the gates are open or where there are no gates) the fare is automatically calculated and detracted
- Only touch in on buses and trams as this is a fixed fare you do not need to touch out
- Check your balance and top up credit at any London Underground (Tube) and DLR stations.
- Always use the same Visitor Oyster card or Oyster card on each journey
- Travel as much as you like in one day and we'll <u>cap your fares</u> so you don't pay more. If you make several journeys in one day, daily capping is better value than buying a Travelcard.

WHERE TO USE

- You can pay as you go to travel on London Underground (Tube), bus, tram, DLR, London Overground, and TfL Rail. Daily fares are capped
- On most National Rail services in London and some outside London
- On the Gatwick Express, Southern trains and Thameslink trains between London and Gatwick Airport.
- From all Heathrow terminals to London using London Underground and TfL Rail services.

All fare information is on the **Transport for London (TfL) website**

Further information on how to get around and pay on London's transport network with your Visitor Oyster card can also be found on the <u>Visit London website</u>